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Commission



SweetTree
Home Care Services

Brain Injury and Neurological Conditions Service

Specialist Care Expertise 2023 Home Care Award Winner

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Specialist Care Expertise 2023 National Home Care Award Winner

SweetTree's dedicated, **award-winning** team is formed by more than 200 support workers, managers, clinicians, and specialists providing community care for people who have sustained a brain injury or a long term neurological condition. The Brain Injury and Neurological Conditions Service place client goal attainment and improved outcomes at the heart of its mission to ensure measurable, consistent, high-quality community care.

Our Vision

SweetTree's Brain Injury and Neurological Conditions Service are taking a leadership role in driving **evidence-based practice** into community care. We are training our support managers in the application of **Goal Attainment Scaling (GAS)**, equipping them to plan care packages that use achievement of client-centred goals as a measure of our success.

We believe that goal-setting and attainment not only empowers the people who use our service and helps them focus on the purposes of their support, but allows for a whole-system approach to an individual's care. By defining objectives at the outset of a care package, we ensure a **coordinated and efficient approach**.

"SweetTree are dedicated and committed to getting things right for people and being creative in developing services that really make a difference to life after a brain injury and neurological changes".

Dr Sonja Soeterik, Consultant Clinical Psychologist

Sonja is a specialist in neuropsychology and rehabilitation and is the Clinical Director and Consultant Clinical Psychologist at Neurolinks Psychology.

What are the SweetTree Support Steps?

1

Contact the SweetTree Team

You can contact the team to discuss client support options, signposting, pre-referral advice or just an informal chat. We also offer a 24 hours a day, 365 days a year emergency service.

2

Initial Needs Assessment

A manager will arrange a time that works for you to complete the initial needs assessment, which includes a full risk assessment to ensure the safety and wellbeing of all.

3

Tailored Support Plan

On completion, a support plan will be created to incorporate the needs and preferences noted. This plan ensures the right team member/s are recruited for each client.

4

A Flexible, Client-Centered Package

As personal needs and circumstances change, support packages are continually reviewed to adapt accordingly. Clients can change or leave free of charge with 7 days' notice.

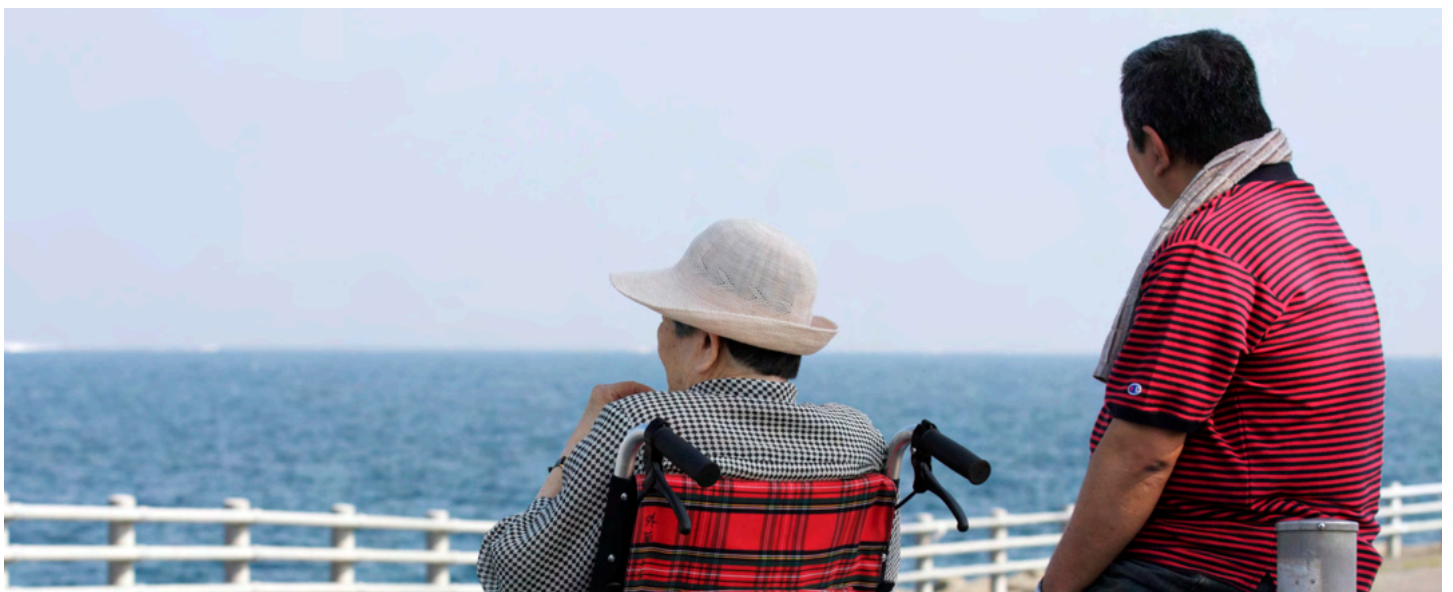
Why Choose the SweetTree Brain Injury and Neurological Conditions Service?

We care for adults and young people with a diversity of needs and lifestyles, including people living with a **brain injury, stroke, Huntington's Disease, Parkinson's Disease, Motor Neurone Disease, and Multiple Sclerosis**. Our person-centred approach and high-quality staff training were only a few of the aspects that granted us the National Specialist Care Expertise award at the 2023 Home Care Awards.

Who Can Make a Referral?

We welcome referrals to our Brain Injury and Neurological Conditions Service from:

- Clients and their family members
- Case managers
- Insurance companies
- NHS and private health teams
- Anyone seeking a specialist, person-centred, outcome-focused care package



What Support Do We Provide?

Our fee structure is informed by the outcome of our initial needs assessment. We consider the complexity of the care required, whether the package is over a long period of time or a shorter intervention and consider factors such as location, number of hours and type of shifts. The prices below are based on our lowest care level - rehabilitation and wellbeing support - through to highly complex care, which may include health complexity or complex specialised techniques.

Rehabilitation and Wellbeing

Clients in this group are engaged in long term neuro rehabilitation, enhancing quality of life, wellbeing and disability management. Support is focused on activities of daily living such as community access, shopping or personal administration. Requires less intensive office-based support with minimal coordination of support schedules.

Specialist Rehabilitation

Clients in this group require a significant level of office-based support due to complex coordination, complex family situations or medico-legal care packages with a multi-disciplinary team and case manager.

Complex Rehabilitation

Clients who present with significant cognitive dysfunction requiring highly specialist office management and community support. Typical presentations or factors include but are not limited to:

- Behavioural challenges
- Primary neuro psychological needs
- Dual diagnosis
- Adjustment challenges
- Complex rehab goals
- Specialist equipment needs
- Active neuro rehabilitation
- 2:1 staffing
- Complex 1:1 support
- Complex support networks

Highly Complex Care and Support

This stream includes clients with a brain injury or long-term neurological condition who have neuro rehabilitation input requiring a multi-disciplinary team, multi-weekly visits and intensive rehab support. Clients in this group may also require multiple support worker sign off for competency to health task complex specialist techniques or significant behavioural challenges.

All fees are inclusive of VAT and administration costs. You will not be charged if care is cancelled with a minimum of 48 hours.

Fees below show prices for our Specialist band level of care. We have four bands depending on client's needs: Specialist, Specialist Enhanced, Specialist Complex and Custom for larger care plans.

Weekday support 8am-10pm	from £31.80/h*
Weekend support 8am-10pm	from £34.00/h*
Week night support 10pm-8am	from £34.00/h*
Weekend night support 10pm-8am	from £36.20/h*
Sleeping night 10pm-8am	from £23.05/h*

*Bank holidays are charged and paid at double rate.

*Minimum of four consecutive hours.



Person -Centered Support Packages Developed with All Involved

How Are our Care Packages Designed?

Every client referred to the SweetTree Brain Injury and Neurological Conditions Services participates in an Initial Needs Assessment to determine whether the team and the support workers at SweetTree are best positioned to help meet their desired rehabilitation and quality-of-life goals. If our team feels that it does not have the skills or capacity to help an individual reach their desired outcomes, we may recommend alternative care providers.

We offer an individualised client-centred support plan and risk management plan that is developed systemically with all involved. We are mindful of who clients were before their accident or condition to help us inform how best to set up their care package and which support workers will be best matched to work with them.

What Services do the Brain Injury and Neurological Conditions Service offer Clients?

The SweetTree Brain Injury and Neurological Conditions Service delivers comprehensive domiciliary care that includes:

- Physical and cognitive rehabilitation
- Assistance for personal care and daily living
- Emotional and behavioural support
- Practical help for managing budgets, appointments, and correspondence
- Independent living trials
- Socialisation and relationship building
- Employment assistance
- Vocational rehabilitation support



SweetTree Fields Farm is a therapeutic environment specifically designed to engage, inspire and encourage the participation of all in our farm community.

Each of our participants (or Co-Farmers) are unique in their support needs. Whatever challenges people in our community may face we believe that everyone can lead independent, active and meaningful lives through learning new skills and outstanding support.

We passionately recognise that everyone has the ability to contribute to the farm and wider community in their own individual way. Our range of activities and projects are structured to provide learning opportunities whilst promoting self-expression and freedom of choice.

The variety and uniqueness of SweetTree Field Farm's projects granted us the National Day Care Expertise Award at the 2023 Home Care Awards.

Our activities

- Animal Care
- Horticulture
- Woodwork
- Rural Crafts
- Cooking
- Enterprise

Contact Us

If you are looking to gain confidence, social skills, or build on your abilities in the great outdoors, we can say with confidence that we can help you.



Clinical standards and supervisions

All our support workers have experience in rehabilitation, all receive extensive and ongoing SweetTree Care Training Academy development, and are carefully matched to our clients according to need, age, experience, and personality. Many of our team members are graduate psychologists, physiotherapists, social workers and occupational therapists.

Our Training Academy provides the highest quality training that includes:

12-week Care Certificate: Understanding the support worker role and

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*Talk to us today about what the SweetTree
Brain Injury & Neurological Conditions Service
can do for you.*

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Also specialising in
Home Care
Specialist Dementia Care
Learning Disabilities
Palliative Care

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